

# Duplicate profiles

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## I have two profiles - why did this happen and how can I fix it?

Sometimes researchers sign up for a ResearchGate account forgetting that they had already created an account long ago. Other times, researchers leave the institution they were at when they first joined, losing access to the email associated with their ResearchGate profile so if they cannot remember their ResearchGate password, they need to create a new profile. If you realize you have two ResearchGate accounts, you can merge them quickly and easily. Merging allows you to transfer all your publications (including their related stats, such as citations and reads) from one account to the account that you want to keep. Profile views, followers, followings, and questions will not be transferred. When you merge accounts, one of them is removed.

Merging accounts is irreversible, so be careful when choosing which account to delete.

**Note:** You can only keep an account that you are currently able to access.

Here's how you can merge your accounts:

1. Log in to the ResearchGate account you want to keep
2. Visit the profile page of your other account
3. Select **More** on the right-hand side of the page and select **Report duplicate**
4. Enter the email addresses associated with both of your accounts and select save.

Your request to merge your accounts will be reviewed and you will receive an email confirmation from us when the merge has been completed.

If you cannot recall both of your login emails, please [Contact us](#) for further assistance.