Updates, Requests and Messages

Profile information and visibility
Your institution and department
Skills and expertise
Updates, Requests, and Messages
Authorship
Profile photos
Duplicate profiles
Deceased researchers
Updates, Requests and Messages

Updates inform you about new followers, new publications of yours added by your co-authors, comments on your publications, answers to questions you asked or followed, and much more. Clicking on the update takes you directly to the new content, so you can instantly see who is interacting with your research and how.

Messages are where you can find private messages either sent to you or sent by you.

Sending a private message

There are three ways to send private messages on ResearchGate.

If you're following the researcher you'd like to message, click on the envelope icon at the top right-hand side of the screen, then select View all. To send a private message, click on the Message button at the top right-hand side and enter the name of the researcher you'd like to contact.

You can also go to the profile page of the researcher you'd like to message and click the blue Message button in the top right-hand corner of the page.

If you're not following the researcher you'd like to message, you can go to their profile page and click on their Info tab. In the bottom right-hand corner, you'll see a white Send message button. Click there to compose a message.

Archiving conversations

It's not currently possible to delete a private message. You can however archive them by going to your message inbox by clicking on the envelope icon at the top of any ResearchGate page. Select the message you would like to delete and click Archive conversation.

To reverse this process, filter your messages by Archived, click on the message you want to recover and click Unarchive conversation.
Requests contain all Feedback, Full-text, Author, Skills and other types of requests. These generally require some kind of answer or confirmation.

How do I respond to full-text requests?
For more information about full-text requests in general, see: Full-texts

How do I request feedback for my publications?
To request feedback for one of your publications:
1. Go to the publication you want feedback on by clicking on its title
2. Click on the down arrow next to Share and select Request feedback
3. Confirm by clicking on Request feedback

Why am I getting feedback requests?
Feedback requests come from other researchers in your network who request feedback for their publications. These are sent to all researchers in their network.

How do I respond to a feedback request?
To respond to a feedback request, click on Give feedback. You'll be redirected to the comments section where you can leave your feedback.

How do I ignore a feedback request?
To ignore a feedback request:
1. Go to your requests by clicking on the speech bubble icon, and then click View all
2. Click on the request you want to ignore
3. Click Ignore.

Did you find the information you were looking for?

Get technical help OR Give us feedback OR Report a bug